

Heading HL&P Residential Pre and Post Event Poll

Question SEQUENCE

Qtext Sequence

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Question Q1A_PRE

Qtext How important is it to you to receive electricity at the lowest cost?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Extremely

Response 11 Don't know

*

Question Q1B_PRE

Qtext How important is it to you to protect the environment from pollution that could be created when electricity is generated?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Extremely

Response 11 Don't know

*

Question Q1C_PRE

Qtext How important is it to you to be sure that there is enough electricity to meet needs now and in the future?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Extremely

Response 11 Don't know

*

Question Q1D_PRE

Qtext How important is it to you to see to it that all households have basic needs for electricity met?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Extremely

Response 11 Don't know

*

Question Q1E_PRE

Qtext How important is it to you to see to it that there are as few electric outages as possible?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Extremely

Response 11 Don't know

*

Question Q1F_PRE

Qtext Of the statements I just read, which do you think is most important?

Response 1 Lowest cost

Response 2 Environment

Response 3 Enough elect.

Response 4 Needs met

Response 5 Few outages

Response 6 Don't know

*

Question Q1G_PRE

Qtext Which do you think is second most important?

Response 0 N/A

Response 1 Lowest cost

Response 2 Environment

Response 3 Enough elect.

Response 4 Needs met

Response 5 Few outages

Response 6 Don't know

*

Question Q1H_PRE

Qtext Which do you think is third most important?

Response 0 N/A

Response 1 Lowest cost

Response 2 Environment

Response 3 Enough elect.

Response 4 Needs met

Response 5 Few outages

Response 6 Don't know

*

Question Q2A_PRE

Qtext How important is it for HL&P to focus on generating electricity using renewable technologies such as wind and solar

Qtext power?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Extremely

Response 11 Don't know

*

Question Q2B_PRE

Qtext How important is it for HL&P to focus on providing services and products to customers which reduce the need for

Qtext additional electric generation?

Response 0 Not at all
Response 1 1
Response 2 2
Response 3 3
Response 4 4
Response 5 5
Response 6 6
Response 7 7
Response 8 8
Response 9 9
Response 10 Extremely
Response 11 Don't know

*

Question Q2C_PRE

Qtext How important is it for HL&P to focus on generating electricity using fuels like natural gas or coal?

Response 0 Not at all
Response 1 1
Response 2 2
Response 3 3
Response 4 4
Response 5 5
Response 6 6
Response 7 7
Response 8 8
Response 9 9
Response 10 Extremely
Response 11 Don't know

*

Question Q2D_PRE

Qtext How important is it for HL&P to focus on purchasing power from another producer of electricity?

Response 0 Not at all
Response 1 1
Response 2 2
Response 3 3
Response 4 4
Response 5 5
Response 6 6
Response 7 7
Response 8 8
Response 9 9
Response 10 Extremely
Response 11 Don't know

*

Question Q3A_PRE

Qtext Assuming the cost is the same, which of these four do you think your utility should pursue first?

Response 1 Renewable tech.
Response 2 Reduce need
Response 3 Gas or coal
Response 4 Purchasing power
Response 5 Don't know

*

Question Q3B_PRE

Qtext Which do you think they should pursue second?

Response 0 N/A
Response 1 Renewable tech.
Response 2 Reduce need
Response 3 Gas or coal
Response 4 Purchasing power
Response 5 Don't know

*

Question Q3C_PRE

Qtext Which do you think they should pursue third?

Response 0 N/A
Response 1 Renewable tech.

Response 2 Reduce need
Response 3 Gas or coal
Response 4 Purchasing power
Response 5 Don't know

*

Question Q4A_PRE

Qtext About how much you pay for electricity in an average month in the winter?

999 = Don't know/No answer

*

Question Q4B_PRE

Qtext How much do you pay in an average month in the summer?

999 = Don't know/No answer

*

Q5A-Q5D How much more, if anything, would you be willing to pay above your current monthly electric bill to have HL&P pursue each option?

Question Q5A_PRE

Qtext Electric generation using renewable technologies such as wind and solar power.

999 = Don't know/No answer

*

Question Q5B_PRE

Qtext Providing services and products to customers which reduce the need for additional electric generation.

999 = Don't know/No answer

*

Question Q5C_PRE

Qtext Electric generation from facilities that use coal or natural gas.

999 = Don't know/No answer

*

Question Q5D_PRE

Qtext Purchasing power from another producer of electricity.

999 = Don't know/No answer

*

Question Q6_PRE

Qtext What is the greatest total amount you would be willing to pay per month to have the options you would want included in HL&P's mix of resources?

999 = Don't know/No answer

*

Question Q7_PRE

Qtext Would you prefer an option which cost more up front if it would guarantee steady operating costs in future, or the lowest up front cost with the uncertainty of what operating costs would be in the future?

Response 1 More up front

Response 2 Less up front

Response 3 Don't know

*

Question Q7A_PRE

Qtext How much more would you be willing to pay per month for such an option?

999 = Don't know/No answer

*

Question Q8_PRE

Qtext How concerned are you about there being enough energy to meet needs for the next 10 to 20 years?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Very

Response 11 Don't know

*

Question Q8A_PRE

Qtext How concerned are you about having enough energy to meet the needs beyond this 20 year time frame?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Very

Response 11 Don't know

*

Question Q9_PRE

Qtext How important do you believe it is for HL&P to offer low income customers as many opportunities to take advantage

Qtext of efficiency programs as all other customers?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Extremely

Response 11 Don't know

*

Question Q10_PRE

Qtext If you were offered you a voluntary choice to purchase electricity generated from renewable sources such as solar

Qtext and wind, how likely would you be to purchase electricity from renewable resources?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Very

Response 11 Don't know

*

Question Q10A_PRE

Qtext How much more would you be willing to pay above your current monthly electric bill to have at least 25% of the

Qtext electricity you use produced from renewable resources?

999 = Don't know/No answer

*

Question Q11_PRE

Qtext If your electric provider offered you "time of use pricing", how likely would you be to choose this option?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9
Response 10 Very
Response 11 Don't know

*

Question Q12_PRE

Qtext If your electric provider offered a "Solar Pioneer" option, how likely would you be to use it?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Very

Response 11 Don't know

*

Question Q13_PRE

Qtext If your electric provider offered an interruptible or load limiting program how likely would you be to use it?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Very

Response 11 Don't know

*

Question Q14_PRE

Qtext If your electric provider offered energy efficiency improvements in your home at no charge and charged a fixed

Qtext amount for elect. for the next 5 yrs. equal to your current avg. bill, how likely would you use it?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Very

Response 11 Don't know

*

Question Q15_PRE

Qtext If your electric provider offered a flat guaranteed price per kilowatt hour of electricity for a 5-year contract, how likely

Qtext would you be to use it?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Very

Response 11 Don't know

*

Question Q16_PRE

Qtext If your electric provider offered an appliance warranty, how likely would you be to use it?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Very

Response 11 Don't know

*

Question Q17_PRE

Qtext Should HL&P invest in renewables by spreading cost to all customers, through green pricing programs which

Qtext allocate costs to those who want renewable energy, by both, or should HL&P not invest in renewable energy?

Response 1 All customers

Response 2 Green customers

Response 3 Both

Response 4 Not invest

Response 5 Don't know

*

Question Q18_PRE

Qtext Which is more important, the rate you are charged per kilowatt hour of electricity or the total amount you pay for

Qtext electricity each month?

Response 1 Rate per kwh

Response 2 Total amount

Response 3 Don't know

*

Question Q19_PRE

Qtext Thinking about energy efficiency programs, how is HL&P doing in terms of the amount they're offering?

Response 1 Right amount

Response 2 Need many fewer

Response 3 Need somewhat fewer

Response 4 Need somewhat more

Response 5 Need many more

Response 6 Don't know

*

Question Q20_PRE

Qtext Thinking about renewable energy, such as solar or wind power, how is HL&P doing in terms of how much they use?

Response 1 Right amount

Response 2 Need much less

Response 3 Need somewhat less

Response 4 Need somewhat more

Response 5 Need much more

Response 6 Don't know

*

Question Q21_PRE

Qtext Thinking about low income customers, how is HL&P doing in terms of the programs they offer?

Response 1 Right amount

Response 2 Need much fewer

Response 3 Need somewhat fewer

Response 4 Need somewhat more

Response 5 Need many more

Response 6 Don't know

*

Question Q21A_PRE

Qtext How much more would you be willing to pay on your monthly electric bill for HL&P to provide more energy efficiency

Qtext programs for low income customers?

999 = Don't know/No answer

*

Question Q22_PRE

Qtext Overall, what group of HL&P customers do you think consume the most kilowatt hours of electricity?

Response 1 Residential

Response 2 Business

Response 3 Industrial

Response 4 Don't know

*

Question Q23_PRE

Qtext Overall, which of the following do you think accounts for the largest portion of your electric bill?

Response 1 Generation

Response 2 Transmission

Response 3 Distribution

Response 4 Don't know

*

Question Q24_PRE

Qtext How serious is the problem of global warming?

Response 1 Not at all

Response 2 Not very

Response 3 Neither

Response 4 Somewhat

Response 5 Very

Response 6 Don't know

*

Question Q25_PRE

Qtext How serious is air pollution in your area?

Response 1 Not at all

Response 2 Not very

Response 3 Neither

Response 4 Somewhat

Response 5 Very

Response 6 Don't know

*

Question Q26A_PRE

Qtext How much does electric generation contribute to the pollution in the Houston area?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Great deal

Response 11 Don't know

*

Question Q26B_PRE

Qtext How much do automobiles contribute to the pollution in the Houston area?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Great deal

Response 11 Don't know

*

Question Q26C_PRE

Qtext How much do industrial plants contribute to the pollution in the Houston area?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Great deal

Response 11 Don't know

*

Question Q26D_PRE

Qtext How much do small businesses contribute to the pollution in the Houston area?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Great deal

Response 11 Don't know

*

Question Q27_PRE

Qtext What energy source you think produces the greatest amount of HL&P's electricity?

Response 1 Coal

Response 2 Wind

Response 3 Natural gas

Response 4 Fuel oil

Response 5 Nuclear

Response 6 Solar

Response 7 Don't know

*

Question Q1A_PST

Qtext How important is it to you to receive electricity at the lowest cost?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Extremely

Response 11 Don't know

*

Question Q1B_PST

Qtext How important is it to you to protect the environment from pollution that could be created when electricity is Qtext generated?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7
Response 8 8
Response 9 9
Response 10 Extremely
Response 11 Don't know

*

Question Q1C_PST

Qtext How important is it to you to be sure that there is enough electricity to meet needs now and in the future?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Extremely

Response 11 Don't know

*

Question Q1D_PST

Qtext How important is it to you to see to it that all households have basic needs for electricity met?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Extremely

Response 11 Don't know

*

Question Q1E_PST

Qtext How important is it to you to see to it that there are as few electric outages as possible?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Extremely

Response 11 Don't know

*

Question Q1F_PST

Qtext Of the statements I just read, which do you think is most important?

Response 1 Lowest cost

Response 2 Environment

Response 3 Enough elect.

Response 4 Needs met

Response 5 Few outages

Response 6 Don't know

*

Question Q1G_PST

Qtext Which do you think is second most important?

Response 0 N/A

Response 1 Lowest cost

Response 2 Environment
Response 3 Enough elect.
Response 4 Needs met
Response 5 Few outages
Response 6 Don't know

*

Question Q1H_PST

Qtext Which do you think is third most important?

Response 0 N/A

Response 1 Lowest cost

Response 2 Environment

Response 3 Enough elect.

Response 4 Needs met

Response 5 Few outages

Response 6 Don't know

*

Question Q2A_PST

Qtext How important is it for HL&P to focus on generating electricity using renewable technologies such as wind and solar power?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Extremely

Response 11 Don't know

*

Question Q2B_PST

Qtext How important is it for HL&P to focus on providing services and products to customers which reduce the need for additional electric generation?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Extremely

Response 11 Don't know

*

Question Q2C_PST

Qtext How important is it for HL&P to focus on generating electricity using fuels like natural gas or coal?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Extremely

Response 11 Don't know

*

Question Q2D_PST

Qtext How important is it for HL&P to focus on purchasing power from another producer of electricity?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Extremely

Response 11 Don't know

*

Question Q3A_PST

Qtext Assuming the cost is the same, which of these four do you think your utility should pursue first?

Response 1 Renewable tech.

Response 2 Reduce need

Response 3 Gas or coal

Response 4 Purchasing power

Response 5 Don't know

*

Question Q3B_PST

Qtext Which do you think they should pursue second?

Response 0 N/A

Response 1 Renewable tech.

Response 2 Reduce need

Response 3 Gas or coal

Response 4 Purchasing power

Response 5 Don't know

*

Question Q3C_PST

Qtext Which do you think they should pursue third?

Response 0 N/A

Response 1 Renewable tech.

Response 2 Reduce need

Response 3 Gas or coal

Response 4 Purchasing power

Response 5 Don't know

*

Question Q4A_PST

Qtext About how much you pay for electricity in an average month in the winter?

999 = Don't know/No answer

*

Question Q4B_PST

Qtext How much do you pay in an average month in the summer?

999 = Don't know/No answer

*

Q5A-Q5D How much more, if anything, would you be willing to pay above your current monthly electric bill to have HL&P pursue each option?

Question Q5A_PST

Qtext Electric generation using renewable technologies such as wind and solar power.

999 = Don't know/No answer

*

Question Q5B_PST

Qtext Providing services and products to customers which reduce the need for additional electric generation.

999 = Don't know/No answer

*

Question Q5C_PST

Qtext Electric generation from facilities that use coal or natural gas.

999 = Don't know/No answer

*

Question Q5D_PST

Qtext Purchasing power from another producer of electricity.

999 = Don't know/No answer

*

Question Q6_PST

Qtext What is the greatest total amount you would be willing to pay per month to have the options you would want

Qtext included in HL&P's mix of resources?

999 = Don't know/No answer

*

Question Q7_PST

Qtext Would you prefer an option which cost more up front if it would guarantee steady operating costs in future, or the

Qtext lowest up front cost with the uncertainty of what operating costs would be in the future?

Response 1 More up front

Response 2 Less up front

Response 3 Don't know

*

Question Q7A_PST

Qtext How much more would you be willing to pay per month for such an option?

999 = Don't know/No answer

*

Question Q8_PST

Qtext How concerned are you about there being enough energy to meet needs for the next 10 to 20 years?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Very

Response 11 Don't know

*

Question Q8A_PST

Qtext How concerned are you about having enough energy to meet the needs beyond this 20 year time Qtext frame?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Very

Response 11 Don't know

*

Question Q9_PST

Qtext How important do you believe it is for HL&P to offer low income customers as many opportunities to take advantage

Qtext of efficiency programs as all other customers?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Extremely

Response 11 Don't know

*

Question Q10_PST

Qtext If you were offered you a voluntary choice to purchase electricity generated from renewable sources such as solar and wind, how likely would you be to purchase electricity from renewable resources?

- Response 0 Not at all
- Response 1 1
- Response 2 2
- Response 3 3
- Response 4 4
- Response 5 5
- Response 6 6
- Response 7 7
- Response 8 8
- Response 9 9
- Response 10 Very
- Response 11 Don't know

*

Question Q10A_PST

Qtext How much more would you be willing to pay above your current monthly electric bill to have at least 25% of the electricity you use produced from renewable resources?

999 = Don't know/No answer

*

Question Q11_PST

Qtext If your electric provider offered you "time of use pricing", how likely would you be to choose this option?

- Response 0 Not at all
- Response 1 1
- Response 2 2
- Response 3 3
- Response 4 4
- Response 5 5
- Response 6 6
- Response 7 7
- Response 8 8
- Response 9 9
- Response 10 Very
- Response 11 Don't know

*

Question Q12_PST

Qtext If your electric provider offered a "Solar Pioneer" option, how likely would you be to use it?

- Response 0 Not at all
- Response 1 1
- Response 2 2
- Response 3 3
- Response 4 4
- Response 5 5
- Response 6 6
- Response 7 7
- Response 8 8
- Response 9 9
- Response 10 Very
- Response 11 Don't know

*

Question Q13_PST

Qtext If your electric provider offered an interruptible or load limiting program how likely would you be to use it?

- Response 0 Not at all
- Response 1 1
- Response 2 2
- Response 3 3
- Response 4 4
- Response 5 5
- Response 6 6
- Response 7 7
- Response 8 8
- Response 9 9

Response 10 Very
Response 11 Don't know

*

Question Q14_PST

Qtext If your electric provider offered energy efficiency improvements in your home at no charge and charged a fixed
Qtext amount for elect. for the next 5 yrs. equal to your current avg. bill, how likely would you use it?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Very

Response 11 Don't know

*

Question Q15_PST

Qtext If your electric provider offered a flat guaranteed price per kilowatt hour of electricity for a 5-year contract, how likely
Qtext would you be to use it?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Very

Response 11 Don't know

*

Question Q16_PST

Qtext If your electric provider offered an appliance warranty, how likely would you be to use it?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Very

Response 11 Don't know

*

Question Q17_PST

Qtext Should HL&P invest in renewables by spreading cost to all customers, through green pricing programs which
Qtext allocate costs to those who want renewable energy, by both, or should HL&P not invest in
Qtext renewable energy?

Response 1 All customers

Response 2 Green customers

Response 3 Both

Response 4 Not invest

Response 5 Don't know

*

Question Q18_PST

Qtext Which is more important, the rate you are charged per kilowatt hour of electricity or the total amount you pay for
Qtext electricity each month?

Response 1 Rate per kwh

Response 2 Total amount

Response 3 Don't know

*

Question Q19_PST

Qtext Thinking about energy efficiency programs, how is HL&P doing in terms of the amount they're offering?

Response 1 Right amount

Response 2 Need many fewer

Response 3 Need somewhat fewer

Response 4 Need somewhat more

Response 5 Need many more

Response 6 Don't know

*

Question Q20_PST

Qtext Thinking about renewable energy, such as solar or wind power, how is HL&P doing in terms of how much they use?

Response 1 Right amount

Response 2 Need much less

Response 3 Need somewhat less

Response 4 Need somewhat more

Response 5 Need much more

Response 6 Don't know

*

Question Q21_PST

Qtext Thinking about low income customers, how is HL&P doing in terms of the programs they offer?

Response 1 Right amount

Response 2 Need much fewer

Response 3 Need somewhat fewer

Response 4 Need somewhat more

Response 5 Need many more

Response 6 Don't know

*

Question Q21A_PST

Qtext How much more would you be willing to pay on your monthly electric bill for HL&P to provide more energy efficiency programs for low income customers?

999 = Don't know/No answer

*

Question Q22_PST

Qtext Overall, what group of HL&P customers do you think consume the most kilowatt hours of electricity?

Response 1 Residential

Response 2 Business

Response 3 Industrial

Response 4 Don't know

*

Question Q23_PST

Qtext Overall, which of the following do you think accounts for the largest portion of your electric bill?

Response 1 Generation

Response 2 Transmission

Response 3 Distribution

Response 4 Don't know

*

Question Q24_PST

Qtext How serious is the problem of global warming?

Response 1 Not at all

Response 2 Not very

Response 3 Neither

Response 4 Somewhat

Response 5 Very

Response 6 Don't know

*

Question Q25_PST

Qtext How serious is air pollution in your area?

Response 1 Not at all

Response 2 Not very

Response 3 Neither

Response 4 Somewhat

Response 5 Very
Response 6 Don't know

*

Question Q26A_PST

Qtext How much does electric generation contribute to the pollution in the Houston area?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Great deal

Response 11 Don't know

*

Question Q26B_PST

Qtext How much do automobiles contribute to the pollution in the Houston area?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Great deal

Response 11 Don't know

*

Question Q26C_PST

Qtext How much do industrial plants contribute to the pollution in the Houston area?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Great deal

Response 11 Don't know

*

Question Q26D_PST

Qtext How much do small businesses contribute to the pollution in the Houston area?

Response 0 Not at all

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Great deal

Response 11 Don't know

*

Question Q27_PST

Qtext What energy source you think produces the greatest amount of HL&P's electricity?

Response 1 Coal

Response 2 Wind

Response 3 Natural gas

Response 4 Fuel oil

Response 5 Nuclear

Response 6 Solar

Response 7 Don't know

*

Question Q28

Qtext Overall, the Partners in Planning Meeting was...

Response 0 Waste of time

Response 1 1

Response 2 2

Response 3 3

Response 4 4

Response 5 5

Response 6 6

Response 7 7

Response 8 8

Response 9 9

Response 10 Extremely valuable

Response 11 Don't know

*

Question Q29A

Qtext How valuable was participating in group discussions?

Response 1 Little or no value

Response 2 Somewhat valuable

Response 3 Very valuable

Response 4 Don't know

*

Question Q29B

Qtext How valuable was meeting and talking to other delegates outside of the group discussion?

Response 1 Little or no value

Response 2 Somewhat valuable

Response 3 Very valuable

Response 4 Don't know

*

Question Q29C

Qtext How valuable was the session with the PUC Commissioners?

Response 1 Little or no value

Response 2 Somewhat valuable

Response 3 Very valuable

Response 4 Don't know

*

Question Q30A

Qtext The group leader provided the opportunity for everyone to participate in the discussion.

Response 1 Agree strongly

Response 2 Agree mildly

Response 3 Neither a nor d

Response 4 Disagree mildly

Response 5 Disagree strongly

Response 6 Don't know

*

Question Q30B

Qtext The group leader often tried to influence the group with his or her own views.

Response 1 Agree strongly

Response 2 Agree mildly

Response 3 Neither a nor d

Response 4 Disagree mildly

Response 5 Disagree strongly

Response 6 Don't know

*

Question Q30C

Qtext I discovered that people with views very different from mine often had very good reasons for their views.

Response 1 Agree strongly

Response 2 Agree mildly

Response 3 Neither a nor d

Response 4 Disagree mildly

Response 5 Disagree strongly

Response 6 Don't know

*

Question Q31

Qtext About how much time did you spend reading the discussion materials that were delivered to you before the

Qtext Planning Meeting?

Response 1 Just glanced

Response 2 Less than half

Response 3 About half

Response 4 More than half

Response 5 Most or all

Response 6 No answer

*

Question Q32

Qtext Did you think the discussion materials were mostly balanced, or that they clearly favored some positions over

Qtext others?

Response 1 Mostly balanced

Response 2 Favored some positions

Response 3 Don't know

*

Question Q33

Qtext Thinking about the Planning Meeting as a whole, do you believe that there was a fair discussion of the issues or do

Qtext you think some positions were favored over others?

Response 1 Fair discussion

Response 2 Some positions favored

Response 3 Don't know

*

Question RENTOWN

Qtext Do you own or rent your home?

Response 1 Own

Response 2 Rent

Response 3 Refused

*

Question HOMETYPE

Qtext Which of the following best describes your home?

Response 1 Single-family house

Response 2 Apartment complex

Response 3 Multi-family dwelling

Response 4 Mobile home

Response 5 Condominium

Response 6 Other

Response 7 Refused

*

Question INCLUDED

Qtext Is your electric bill included as a part of your rent or lease agreement?

Missing_Response 0 N/A

Response 1 Yes

Response 2 No

Response 3 Don't know

*

Question WHOPAYS

Qtext Who, in your household, pays the electric bill?

Missing_Response 0 N/A

Response 1 Respondent

Response 2 Someone else

Response 3 Refused

*

Question SCHOOL

Qtext Education.

Response 1 Less than H.S.
Response 2 Some H.S.
Response 3 H.S. grad.
Response 4 Some college
Response 5 College grad.
Response 6 Grad. school
Response 7 Trade or tech.
Response 8 Refused

*

Question AGE

Qtext Age.

Response 1 18-35
Missing_Response 2 26-35
Response 3 36-45
Response 4 46-55
Response 5 56-65
Response 6 Over 65
Response 7 Refused

*

Question WORKOUT

Qtext Employed outside of the home?

Response 1 Yes
Response 2 No
Response 3 Refused

*

Question INCOME

Qtext Income.

Response 1 < \$15,000
Response 2 \$15 - 25,000
Response 3 \$25 - 50,000
Missing_Response 4 \$35 - 50,000
Response 5 \$50 - 100,000
Missing_Response 6 \$75 - 100,000
Response 7 > \$100,000
Response 8 Refused

*

Question PEOPLE

Qtext How many people live in your household?

Response 1 1
Response 2 2
Response 3 3
Response 4 4
Response 5 5
Response 6 More than 5
Response 7 Refused

*

Question ETHNIC

Qtext Ethnicity.

Response 1 Hispanic
Response 2 African American
Response 3 Asian
Response 4 Non-Hispanic White
Response 5 Native American
Response 6 Other
Response 7 Refused

*

Question GENDER

Qtext Gender.

Response 1 Male
Response 2 Female

*

Question REGION

Qtext Region.

Response 1 Sugarland

Response 2 Wharton
Response 3 Spring Branch
Response 4 South Houston
Response 5 Rosharon
Response 6 Mag Park
Response 7 Katy
Response 8 Humble
Response 9 H.O. Clarke
Response 10 Greens Point
Response 11 Galveston
Response 12 Fort Bend
Response 13 Cypress
Response 14 Channelview
Response 15 Berry
Response 16 Brazosport
Response 17 Bellaire
Response 18 Baytown